

Deborah.Easterling

239120

From: Deborah.Easterling
Sent: Monday, September 10, 2012 1:35 PM
To: 'Victoria Potts'
Subject: RE: Protest_Letter

Dear Victoria and Donald Potts,

This is to acknowledge receipt of your email to the Public Service Commission. I am forwarding your email and Letter of Protest to our Clerk's Office for processing. Your email and Letter of Protest will become a part of Docket No. 2012-177-WS and will be posted on our website under this docket.

Please let me know if you should require any additional information.

Sincerely,

Deborah Easterling
Administrative Assistant

-----Original Message-----

From: Victoria Potts [<mailto:pottsfpa@comporium.net>]
Sent: Sunday, September 09, 2012 7:51 PM
To: PSC_Contact
Subject: Protest_Letter

Protest_Letter

The attached file is the filled-out form. Please open it to review the data.

Donald Potts
Tega Cay, SC resident

RECEIVED
PSC
MAIL / DIVISION

Deborah.Easterling

From: Victoria Potts [pottsfpa@comporium.net]
Sent: Sunday, September 09, 2012 7:47 PM
To: PSC_Contact
Subject: Protest_Letter
Attachments: Letter_of_Protest_Form_pub_0002.pdf

Protest_Letter with docket number included.

The attached file is the filled-out form. Please open it to review the data.

Victoria A. Potts
Tega Cay, SC Resident



* Required Fields

Date: * September 9, 2012

Letter of Protest
in Docket 2012 - 177 - WS

Print

Email

Protestant Information:

Name * Victoria Potts

Mailing Address * 2009 Emerald Pines Drive

City, State Zip * Tega Cay, SC 29708 Phone * 8035481822

E-mail _____

1. What is your connection or interest in this case? * For example, are you a customer of the Company that is the subject of this pending proceeding? (This section must be completed. Attach additional information if necessary.)

Customer of TCWS and against proposed water rate increase!

2. Please give a concise statement of your protest. * (This section must be completed. Attach additional information if necessary.)

This is the fourth rate increase by TCWS in 12 years. In the rate case two years ago, TCWS was granted a rate increase of 18% for "investment and ongoing expenses". The letter TCWS customers received this time stated that TCWS is seeking a rate increase to recover more than \$ 2,000,000 that has already been invested in the system over the last three years. TCWS had an increase 2 years ago to invest in the system and they are now seeking an increase to recover the investments? At the rate increase of 2 years ago the Public Service Commission noted that very few improvements were done to the system.

Is this new increase a form of double dipping?

3. Do you wish to make an appearance at a hearing in this proceeding , if scheduled, and offer sworn testimony? *

No.

Deborah.Easterling

From: Victoria Potts [pottsfpa@comporium.net]
Sent: Sunday, September 09, 2012 7:51 PM
To: PSC_Contact
Subject: Protest_Letter
Attachments: Letter_of_Protest_Form_pub_0002.pdf

Protest_Letter

The attached file is the filled-out form. Please open it to review the data.

Donald Potts
Tega Cay, SC resident



* Required Fields

Letter of Protest

Print

Email

Date: * September 9, 2012

in Docket 2012 - 177 - SW

Protestant Information:

Name * Donald Potts

Mailing Address * 2009 Emerald Pines Drive

City, State Zip * Tega Cay, SC 29708 Phone * 8035481822

E-mail

1. What is your connection or interest in this case? * For example, are you a customer of the Company that is the subject of this pending proceeding? (This section must be completed. Attach additional information if necessary.)

Resident of Tega Cay, SC and customer of TCWS system and against proposed rate increase.

2. Please give a concise statement of your protest. * (This section must be completed. Attach additional information if necessary.)

Since they were previously granted an increase to improve infrastructure in 2010 in the amount of 18%, this should have provided adequate funding to recoup their cost for repairs, etc. Plus, the company has had other rate increases in the past and that would have provided necessary revenues to repair and maintain the system. The company has neglected the system and the current proposed rate increases are exorbitant and will be a great burden on those on fixed incomes. The City of Tega Cay demographics reflect a high percentage of retirees that are on fixed incomes and the proposed increase in an already down-turned economy will be extremely burdensome, especially for those with very limited incomes. Also, the PSC must recognize that York County is the hardest hit County in SC due to the economic downturn.

3. Do you wish to make an appearance at a hearing in this proceeding , if scheduled, and offer sworn testimony? *

No